#### PROGRAM OVERVIEW

It is widely accepted that Skilled Nursing Facilities (SNF) are leading providers of quality health care in the United States. Given this fact, dynamic and results oriented leaders are essential. Directors of Nursing Services must be knowledgeable and possess the skills needed to motivate and direct staff, make the most of their limited resources and keep abreast of the rapidly changing needs of the profession.

The Director of Nursing Program will provide the opportunity to learn new skills, fine-tune existing knowledge, explore value-based leadership, and operationalize skills and competencies that are needed to be a Director of Nursing Services in today's SNF setting. Experts from academia, the nurse professional association, quality assurance and skilled nursing facilities have served as members of the Leadership Institute advisory committee.

#### **PROGRAM OBJECTIVES**

Upon completion of this program, participants will be able to:

- Discuss how leadership and team process affect quality outcomes
- Identify and enhance the competencies needed to be an effective nurse leader
- Articulate the standards of care and practice of licensed nurses in SNFs
- Understand the Federal 2016 Requirements of Participation along with the NYS regulations and how they relate to the survey process
- Identify risk areas and discuss Human Resource Management
- Assist in the financial management of the SNF operation, Medicare and Medicaid
- Facilitate an effective quality assurance and performance improvement process

# THIS PROGRAM IS OFFERED AT NO COST!

Thanks to the generous support of the Iroquois Healthcare Association Workforce Investment Organization.

\*Travel and lodging expenses will be the responsibility of the applicant.



#### **LOCATION:**

**HOLIDAY INN EXPRESS BATAVIA** 

4356 Commerce Drive Batavia, New York 14020

#### **APPLICATION DEADLINE:**

## **SEPTEMBER 4TH**

APPLY ONLINE @ NYSHFA-NYSCAL.org/DON Application

#### **QUESTIONS?**

MELONY SPOCK 518.462.4800 ext. 21 mspock@nyshfa-nyscal.org

33 ELK STREET, SUITE 300, ALBANY, NY 12207









#### **COURSE OUTLINE**



TUESDAY, OCTOBER 1, 2019 9:00am - 3:00pm

- The Role of Professional Nurse
- Nursing Scope of Practice



TUESDAY, OCTOBER 8, 2019

9:00am - 3:00pm

• Survey Preparedness and **Operationalizing the Survey Process** 



TUESDAY, OCTOBER 22, 2019

9:00am - 3:00pm

- Human Resources
- Risk Management



TUESDAY, OCTOBER 29, 2019

9:00am - 3:00pm

- Patient Driven Payment Model
- Financial Management



TUESDAY, NOVEMBER 5, 2019 9:00am - 3:00pm

- Quality Measures
- Quality Assurance Process **Improvement Systems**
- Payroll Based Journal



TUESDAY, NOVEMBER 19, 2019 9:00am - 3:00pm

- Communication Systems
- Running Effective Meetings
- Time Management





**NANCY LEVEILLE,** RN, MS

Executive Director, Foundation for Quality Care

Nancy has more than 40 years of executive

experience in nursing administration and quality improvement and 18 years in healthcare education. She is also a member of the American Health Care Association's quality committees.



LISA VOLK, RN, B.P.S., LNHA

Director, Clinical & **Quality Services** New York State Health Facilities Association

Lisa has over 30 years of experience in the

long term care setting. She has held roles as Director of Nursing, Administrator and most recently Executive Director. Lisa has extensive knowledge in team building, employee engagement and innovative practices which lead facilities to achieve consistent high quality outcomes. Member of the American Health Care Association's clinical committee.

### **PROGRAM** REQUIREMENTS

Applicants must be an RN employed in a skilled nursing facility. The course is six full days. Participants selected are required to attend all six days. Applicants must be from the Western or Central New York Regions.

**DEADLINE: SEPTEMBER 4, 2019** 



CONTINUING **EDUCATION UNITS** 

CEUs have been applied for from the National Association of Long Term Care Administrator Boards (NAB).